

# SyAM Education Tool Tip:

## Deploying Adobe Reader silently across the network without disrupting class



### Overview:

By using the SyAM Software Management Utilities school IT staff are able to provide application deployment across the network to the computers running being managed by SyAM System Area Manager. This saves substantial amounts of time and associated costs by not requiring visits to each machine to install the application or making a new image and applying to the computers with the new application.

### SyAM Management Utility

You can download the SyAM Management Utilities from the SyAM Software web site.  
[www.syamsoftware.com/downloads](http://www.syamsoftware.com/downloads)

### Requirements:

SyAM System Area Manager and SyAM System Clients installed and configured  
Windows 2003, 2008 Server, Windows XP Professional, Vista Business, Windows 7 Professional  
Common Windows User Name and Password (At administrator level) that is present on all the computers, for Windows Domains please use your Windows Domain Administrator user name and password.

### Step by Step Guide:

Install SyAM Management Utilities, and configure the required network shared drive, authentication information, please refer to the user manual or online help by pressing the F1 key.

1. Scan your Domain/OU's or an IP Address Range, then select the IP addresses that need the Adobe Reader application deployed to and add them to an Installation List.
2. Download the Adobe Reader executable that you wish to install and save the executable to the c:\syam\utilities\apps folder
3. Within the Third Party Configure tab click on the Add button, then click on the flash executable that you saved
4. Now click on the application listed and this will open up the **Custom Parameters** field, now enter the silent parameters required to install Adobe Reader silently. **/sAll /rs** or if you wish to accept the end user license agreement enter this silent parameter **/sAll /rs /l /msi"/qb-! /norestart ALLUSERS=1 EULA\_ACCEPT=YES SUPPRESS\_APP\_LAUNCH=YES"**
5. Now click on radio button and choose Windows as your operating system
6. Click on the Installation tab and choose the Installation List you wish to deploy to, then press the Install Third Party (win) button  
Adobe Reader will be installed to all of the computers in the Installation List

