



Complexity
Management
Solutions

All I Care About Is Reducing System Complexity.
Can You Do It?

Reducing Complexity Saves Money And Increases Profits

The Business Issues

Complexity is the nemesis of every firm, driving up costs and restricting business processes. The more complex a system is, the more expensive it is to install, manage, and maintain over time. Complex systems typically require higher-level skill-sets to manage, ongoing training to retain competencies, and more time to diagnose and fix problems - all of which increases costs.

For SMBs to realize the advantage of complex systems, however, they need tools that can make the complicated simple, that can allow internal staff to manage them, and that can give them back control over their environment.

SyAM Software's Solution

Our products greatly reduce complexity in managing multiple brands of computer systems. We give administrators the visibility they need to drill down to the component level of systems to discover root causes of hardware issues.

For software issues, we give administrators the power to take over a system remotely at the keyboard, video, mouse level and reconfigure systems on the fly. This greatly reduces or eliminates time-consuming desk-side visits.

Best of all, our products log a great number of events about operational parameters and allow administrators to access these logs, reducing complexity in diagnosing problems.

How Do We Reduce Complexity?

SyAM Software's product reduce complexity because of the way they are designed and because of what they empower administrators to do. We call these **product efficiencies** and **operational efficiencies**.

Product-Level Efficiencies:

- Our products can be downloaded and made operational in just minutes.
- Our products require virtually no training for administrators.
- Our products are platform agnostic at both the hardware and OS levels, working simply and ubiquitously with virtually any system.
- Our products require no additional downloads to unlock SyAM Management capabilities. One download is all you need

Operational Efficiencies:

- Our products eliminate the need for multiple manufacturers' management consoles for PCI RAID systems. These consoles are often very difficult to learn and each is proprietary. Our products are simple to use and consistent in the way they manage every RAID system.
- Our products centralize in one console every important function that administrators need to maintain the IT environment: monitoring, logging, alerting, configuring, and reporting.
- Our products greatly reduce the complexity involved in diagnosing root causes of problems.
- Our products monitor every critical function of systems and log the data into the central console.
- Our products make it simple and fast to set up power policies that can be automatically enforced without human intervention.
- Our products offer a common and intuitive interface to manage multiple brands of systems.
- Our products offer ManageAnywhere™ ease of use through a web browser.
- Our products self-discover new systems to monitor and apply alerting without user intervention.

Complexity Management Is Just The Beginning.

TCO Management

All organizations today are concerned with total cost of ownership (TCO). While initial systems costs are often inexpensive, this belies the true costs firms will incur over the life of that system. At SyAM Software, we see TCO as falling into two categories: administrative costs and maintenance costs.

SyAM Software helps lower both of these costs. Administrator salaries are a fixed cost. But the more systems they can manage, the lower the administrative costs per machine. Our software allows administrators to remotely manage more machines with fewer resources. We reduce maintenance costs by alerting administrators to problems before they create downtime or catastrophic failures.

Power Management

Energy costs continue to rise at an alarming rate, eating into the profits of every organization. What many businesses may not realize, however, is that the solution is already in front of them - the "off button" on their desktop and notebook computers.

SyAM Software helps firms reduce computer power costs by as much as 40% or more. Our products automate power policies that can be enforced with no intervention from end-users. Administrators can configure systems for automatic graceful shutdowns on nights and weekends. This can save thousands of kWh and thousands of dollars. Systems can also be configured for Wake-on-LAN or manually powered on by users.

Remote Management

One of the biggest costs of IT is staff salaries. One of the biggest drains on staff is the time it takes to properly diagnose root causes of problems. Multiple desk side visits to diagnose problems, fix problems, and test systems eats into the productivity of administrators.

SyAM Software addresses this issue with our remote management capabilities. Our software allows administrators to drill down and quickly diagnose root causes of problems remotely. With our IPMI/AMT capabilities, administrators can take over a system remotely and fix many problems without leaving their desk. This has been proven to reduce desk-side visits by up to 85%.

Our Products

- System Client - Desktop
- System Client - Notebook
- System Client - Server
- [System Area Manager](#)

Our System Client products can be downloaded and used one system at a time for free. Our [System Area Manager](#) product can be downloaded and tested for free for 15 days. Thereafter, license fees are applicable. See our website for a list of resellers.

About SyAM Software

SyAM Software is a developer of systems area management solutions that help SMBs and enterprises operate more efficiently and save money.

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System Area Management Made Simple™