



Asset
Management
Solutions

All We Care About Is Keeping Track Of Our IT Assets.
Can You Do It?

Proactive IT Asset Management Impacts The Bottom Line

The Business Issues

As SMBs integrate technology systems more and more into the core functions of their businesses, they realize many advantages. There is one disadvantage, however, to the proliferation of technology systems throughout a business – asset tracking.

Asset management is an issue for nearly every organization. Technology systems need to be monitored for their physical whereabouts, their hardware assets, and their software versions and approved applications. However, tracking down all of this information can be a real nightmare and drain on administrator's productivity.

SyAM Software's Solution

Our products virtually eliminate the need for manual asset tracking. Our agents gather asset data dynamically and report it to the central management console. Administrators can then run reports at both a summary level, which includes basic hardware and software information, and at a detailed level, which includes granular details such as the serial numbers on disks, memory modules and other components. This data can then be output to CSV, HTML, or XML for inclusion in reports.

This feature can save hundreds of hours of manual labor annually for administrators. Best of all, it can help organizations create accurate financial statements and business plans that truly reflect the firm's needs.

Why Is Asset Tracking Such A Problem?

Component-Level Issues:

Most computer systems are comprised of expensive components which often have a unique serial number. Getting physical access to this data is nearly impossible without taking systems apart – which is not desirable. Also, when components, such as hard disks, memory modules, and mother-boards, need to be replaced, this creates a financial event that many organizations would like to track over time.

Mobile Computing Issues:

Road warriors do not easily part with their notebooks, making it very challenging to get physical access to these machines.

Approved Software Issues:

With most users being on the internet now, non-approved software is often downloaded and installed, which can lead to complications that administrators only discover after they access the machine.

Software Management Issues:

Few SMBs can afford enterprise-level software deployment systems that push approved applications to all systems at once. This can often lead to systems having different versions of the same applications, making it difficult to plan upgrade paths with financial accuracy. These issues make it very difficult for businesses to understand what they have, what they should buy, and how much it will cost.

SyAM Software's Unique Approach:

- Our products track assets dynamically with no human intervention – down to component serial numbers.
- Our products track assets continually, not just once, so as systems are added to your environment, you always have an accurate picture.
- Our products offer a view into asset history so you can identify problem machines that should be refreshed – allowing for accurate financial planning.
- Our products empower you to make quality business decisions about ongoing maintenance costs based on our trend data.

Asset Management Is Just The Beginning.

TCO Management

All organizations today are concerned with total cost of ownership (TCO). While initial systems costs are often inexpensive, this belies the true costs firms will incur over the life of that system. At SyAM Software, we see TCO as falling into two categories: administrative costs and maintenance costs.

SyAM Software helps lower both of these costs. Administrator salaries are a fixed cost. But the more systems they can manage, the lower the administrative costs per machine. Our software allows administrators to remotely manage more machines with fewer resources. We reduce maintenance costs by alerting administrators to problems before they create downtime or catastrophic failures.

Power Management

Energy costs continue to rise at an alarming rate, eating into the profits of every organization. What many businesses may not realize, however, is that the solution is already in front of them – the “off button” on their desktop and notebook computers.

SyAM Software helps firms reduce computer power costs by as much as 40% or more. Our products automate power policies that can be enforced with no intervention from end-users. Administrators can configure systems for automatic graceful shutdowns on nights and weekends. This can save thousands of kWh and thousands of dollars. Systems can also be configured for Wake-on-LAN or manually powered on by users.

Remote Management

One of the biggest costs of IT is staff salaries. One of the biggest drains on staff is the time it takes to properly diagnose root causes of problems. Multiple desk side visits to diagnose problems, fix problems, and test systems eats into the productivity of administrators.

SyAM Software addresses this issue with our remote management capabilities. Our software allows administrators to drill down and quickly diagnose root causes of problems remotely. With our IPMI/AMT capabilities, administrators can take over a system remotely and fix many problems without leaving their desk. This has been proven to reduce desk-side visits by up to 85%.

Our Products

- System Client - Desktop
- System Client - Notebook
- System Client - Server
- System Area Manager

Our System Client products can be downloaded and used one system at a time for free. Our [System Area Manager](#) product can be downloaded and tested for free for 15 days. Thereafter, license fees are applicable. See our website for a list of resellers.

About SyAM Software

SyAM Software is a developer of systems area management solutions that help SMBs and enterprises operate more efficiently and save money.

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System Area Management Made Simple™