



SyAM Software
Providing Leading Edge
Solutions
For our Global OEM Partners

Customized Systems/Storage Management Solutions for Our OEM Partners

"Itautec is a 100% Brazilian -owned company that specializes in the development of information technology and automation products and solutions. In 2003 we became an OEM Technology partner with SyAM. Since that time we have been continually impressed by SyAM's outstanding hardware compatibility that enables a single interface to manage all Itautec hardware platforms through our own interface. As a result, customers and our service technicians experience seamless and singular visibility into multiple system resources and Itautec continues to increase its leadership and market share."

Valmir Francisco Bozoni
Product Manager Desktop and Servers
Itautec S.A.

Add Value with a Customized/Branded Systems Management Solution

To compete in today's competitive marketplace, systems providers must deliver levels of product technology, manageability and serviceability that meet or exceed the levels set by global technology leaders.

You need to continually increase your **value proposition** while protecting margin and competitive price points. Additionally, you must navigate through the integration of multiple vendors' technologies with minimal resources. SyAM Software can help you address these challenges through its leading edge management technology, System Area Manager, and our OEM partnership approach.

Comprehensive System and Storage Management Made Simple

Optimized for leading edge system management technology like Intel vPro, SyAM has developed a comprehensive asset management solution that enables businesses to reduce their total cost of ownership for IT assets and improve the level of service they provide to their customers.

SyAM Software's technology unifies the management of Servers, Workstations, Desktops, Notebooks and RAID technology through a simple to use, browser based software package that is customized and localized for your platforms and market. Through pro-active, real time monitoring and alerting, your clients will see increased productivity and efficiency in managing their new and existing systems.

While many systems management products stop at monitoring and alerting functions, SyAM Software's solution gives administrators the means to resolve issues that arise. With our unique, browser based management console, your clients will be able to significantly reduce the time required to resolve issues and decrease ongoing support costs. For your customers, this value added is a sound business choice.

Expand Your Revenue Opportunities

To address the challenges of cross platform management and to provide our OEM partners with additional revenue opportunities, SyAM Software developed the System Area Manager solution to work across all common platforms. Our solution unifies the management of all new systems you sell today, but also provides the technology that enables you to take advantage of new opportunities for managing your end users' existing multi-vendor environments.



SyAM Software™

Compatibility

SyAM's cross platform management architecture and vendor partnerships support multiple management standards and vendor APIs, providing maximum management flexibility in delivering the software's features and functions.

Management Standards

SMBUS, IPMI 1.0, 1.5, 2.0, ASF, DMI, AFSC (QST), SMBIOS, PET 1.0, Intel® Active Management Technology

Architectures

Intel (x86/x64)
AMD (x86/x64)
Power PC

Hardware Platform Vendors

Abit, Acer, Amptron, Aopen, Asus, Biostar, Compaq, Dell, ECS, FIC, Foxconn, Fujitsu Siemens, Gigabyte, Hewlett Packard, IBM, Intel, Itautec, Maxdata, MPC, NEC Computers, Quanta, Soyo, SuperMicro, Toshiba, Tyan, Wistron

RAID Vendors

Adaptec
AMCC (3ware)
Intel
LSI Logic

Products

System Client
System Area Manager
Management Utilities
Power Auditor
vPro Provisioning Server



SyAM Software's OEM Partnership Philosophy

SyAM partners with leading System Providers to create customized, branded software management identities for their markets. As an OEM partner SyAM provides:

- Support for all the system hardware you sell
- Localized product language for your market
- Custom branded user interface
- Branded documentation and deliverables
- Customized Marketing Support, Datasheets, Presentations and Web Content
- Product Services and Technical Training tailored to your brand

SyAM Software's Value Added OEM Partnership

Unified Systems Management - scalable from SMB environments to large enterprise infrastructures with existing management frameworks

Servers
Workstations
Desktops
Notebooks
Netbooks

Technology Partnership

Customized and localized for your requirements
Technical and marketing support

Remote Management Technology

Full remote management from restart and shut down to full KVM management through a browser interface across the network
Out of Band Management (IPMI and Intel® AMT)

Cross Platform Management Architecture

IA32 (x86)
EM64T (x64)
PowerPC (OSX)

Leading Operating Systems Compatibility

Windows
Redhat Linux
SuSE Linux
Fedora Linux
OSX

Comprehensive System Management

Environmental (Fans, Voltages, Temperatures, Intrusion, Power Redundancy)
Storage devices (Logical, Physical, RAID Sets)
RAID Controllers
Networking
Performance (Processor, Virtual & Physical Memory)
Asset Tracking and Inventory Monitoring (Hardware & Software)
Application Deployment and Patch Management

Intelligent Power Management

Power Auditing and Reporting
Automated Power Controls

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About SyAM Software

SyAM Software is a developer of System Area Management solutions that help Small, Medium businesses & Enterprises to operate more efficiently through proactive systems management and to save money through intelligent, automated power management.